

## Vice President for Information Technology Status and Activity Report for May 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

### 1. Support for Student Technology Services

- *vLab software assessment*: A semester-long assessment on vLab software usage and licensing compliance was performed to ensure applications are adequately used and meeting contractual agreements. As a result, some underused programs will be removed. The proposed changes in response to the data will affect all 900 possible sessions without impact as a rolling update. The update will take place after business hours on May 4, 2018. Programs scheduled for removal are: Corel Capture, Corel Draw, Corel PaintShop Pro, and Corel Photo Paint. For more information, contact Shannon Marable at [shannon.marable@uga.edu](mailto:shannon.marable@uga.edu).

### 2. OneSource Project

- *UGA Financial Management System – Training*: The UGA Financial Management System will go live on July 1, 2018 and training will begin in May 2018. OneSource 101 is now available for registration from the [UGA Financial Management Resource Page](#); you may attend in-person or online. OneSource 101 is a general introduction to UGA Financials (PeopleSoft), including basic navigation, the new Chart of Accounts format, and understanding approvals, how to run reports, and how to use the OneSource Training Library. This course will also cover the transition from current systems and the split implementation period from July to December before go-live on OneUSG Connect (PeopleSoft HR/Payroll). For more information, please contact the OneSource Project at [onesource@uga.edu](mailto:onesource@uga.edu).
- *OneUSG Connect Human Capital Management Business Process Design Forums*: Human Capital Management or HCM, refers to core human resource, payroll, benefits, talent management, and workforce management functions. The OneUSG Connect HCM Business Process Design Forums were held April 30, May 1, and May 3. The presentations and recordings of the forums will be added to the [OneSource website](#) by May 11.
- *Monthly Personnel Activity Reports (PAR) Replacement*: Effective July 1, 2018, the University of Georgia will replace monthly Personnel Activity Reports (PAR) with annual and end-of-project salary certifications. Recent changes to federal guidelines provide a path for UGA to eliminate the monthly effort certification (PAR) requirement. This change stems from UGA's commitment to reducing administrative burden when possible. We estimate a more than 90% reduction in the number of certifications, saving thousands of hours of administrative burden to faculty and staff each year. For more information, please visit the [OneSource website](#).

### 3. Support for Academic and Administrative Computing

- *Affiliate MyID clean-up process to be automated*: Effective June 1, 2018, EITS will automate the process for deleting expired affiliate MyID accounts, also called sponsored MyID accounts. Affiliates are individuals who require a MyID, but who do not have an

official active record in the UGA human resources or student system. Affiliate MyID accounts are sponsored by a UGA office, or by a current faculty or staff member. These sponsorships are typically created by first contacting the UGACard Office or Office of Research for a UGA ID. All affiliate MyID accounts have expiration dates, typically set for a year after account creation. Effective June 1, EITS will put in place the following process for affiliate MyID accounts: Affiliate account holders will receive two warning notices, alerting them their MyID accounts will soon expire. Once their accounts expire, they will no longer have access to any campus service requiring a MyID, including email. These notices will be sent 30 days and 15 days before their account is set to expire. The sponsors of affiliate MyID accounts will also receive notice 30 days and 15 days before the accounts they sponsor are set to expire. If an affiliate account holder requires continued access to a MyID account beyond their expiration date, their sponsoring department must update the account holder's information with the Office of Research or the UGACard Office. The sponsor may also need to fill out a MyID re-enable request. If an affiliate account holder does not need access to their MyID account, they do not need to do anything. Their account will be disabled and deleted when it reaches its expiration date. OneSource could impact future processes to request and retain affiliate MyID accounts. For more information about this process, contact Shannon Marable, [shannon.marable@uga.edu](mailto:shannon.marable@uga.edu).

- *Notice to spring graduates about MyID clean-ups:* To ensure that Spring 2018 graduating students are aware of a USG policy requiring account deactivation, EITS sent a notice in April to undergraduate and graduate students who applied for May 2018 graduation. This message alerted them that their UGAMail accounts will be deleted 12 months after they graduate. Their MyIDs will also be disabled and they will also lose access to campus IT services. The notice included instructions for archiving emails and contacts and staying in touch with UGA through the Alumni Association. EITS sent a similar notice in the fall to undergraduate students who had applied for December 2017 graduation. Information about the policy for deleting inactive accounts can be found at [https://eits.uga.edu/access\\_and\\_security/myid/myid\\_account\\_removal/](https://eits.uga.edu/access_and_security/myid/myid_account_removal/). For more information about the MyID account deletion process, please contact Kristi Wall at [kristi.wall@uga.edu](mailto:kristi.wall@uga.edu).
- *ArchPass required to access Pinnacle:* EITS is migrating Pinnacle, our telephone billing and reporting system to a cloud-hosted solution and integrating it with OneSource. Because the system has 911 data and ties into the OneSource financials systems, users will be required to use ArchPass to access the system. The new system goes live in June 2018 but will be in "lock out" until September 2018 in order to get the account strings and access in line with the new Chart of Accounts information. For more information, please contact Jonathan Hardy at [jhardy66@uga.edu](mailto:jhardy66@uga.edu).
- *ArchPass to be required for new incoming students August 3:* New students enrolling in classes at UGA for the first time in summer 2018 or fall 2018 will be temporarily exempted from using ArchPass to access UGA systems. This exemption was made at the request of UGA admissions, since the ArchPass requirement for eLC and Athena was implemented mid-semester. These students will not be prompted to use ArchPass until August 3, 2018. Due to the configuration of the Duo service, they will also not be able to enroll until this date. On or after this date, they will be able to enroll devices and use ArchPass to access eLC, vLab, Athena and other systems. Fall classes begin August 13. For more information about this exemption, please contact Ben Myers at [bmyers@uga.edu](mailto:bmyers@uga.edu).
- *DNL training to be held May 17-18:* The Office of Information Security will offer training for Departmental Network Liaisons, or DNLs, this month. DNLs are IT professionals

within a school, college or unit who serve as the primary contact with EITS for network and security-related issues. The training will help prepare DNLs for the annual security inventory, and cover such topics as managing departmental network access authorization, assigning network addresses, Data Loss Prevention (DLP), Network Monitoring with Proteus, Security Information and Event Management (SIEM). Training sessions will be held May 17, from 9 a.m. to noon and May 18, from 1 p.m. to 4 p.m., in the Pharmacy Building, Room 201. DNLs only have to attend one session and can sign up for a session by completing the following survey: [https://ugeorgia.qualtrics.com/jfe/form/SV\\_4VdrYsV9yqwRAZT](https://ugeorgia.qualtrics.com/jfe/form/SV_4VdrYsV9yqwRAZT). Questions about the training can be directed to Ben Myers at [bmyers@uga.edu](mailto:bmyers@uga.edu).

- *MLC Podium Refresh:* EITS is reviewing and updating the computer hardware in the Miller Learning Center classrooms and replacing aged machines on the podiums with newer ones to improve end-user experience for students. EITS plans to replace the existing 29 classroom podium computers with new Dell OptiPlex 7050s. For more information, please contact Tommy Jones at [tomjones@uga.edu](mailto:tomjones@uga.edu).
- *Plans for Banner upgrade under way:* Work is under way for an upgrade to the University of Georgia's student information system. Banner 9, formerly called Banner XE, will be multi-year project with specific modules being designed, developed and released to the University community in 2018-2019. The INB forms for all core system users will be updated. The focus of the upgrade will be an updated system for issuing of Financial Aid and Student Accounts information for students. There are no functional changes to Banner for this upgrade. The graphic design will change for Athena, which may require learning the new location for some functions. For more information about Banner 9 upgrade plans, please contact Karen Chastonay at [karenemc@uga.edu](mailto:karenemc@uga.edu).

#### 4. Support for Research

- *New teaching cluster being built for Fall 2018:* After serving one last semester as a teaching platform and over nine years as a research cluster, the zcluster will be retired after the end of the Spring 2018 semester. The GACRC team will then assess all its hardware components, including compute nodes, switches and cabling to choose the most useful that will be repurposed and updated if necessary. The retained hardware will then serve to build a new teaching cluster aligned with the system standards currently deployed on Sapelo2. This teaching cluster will be available before the Fall 2018 semester.
- *GACRC rebuilding Sapelo cluster:* The Georgia Advanced Computing Resource Center (GACRC) is in the process of rebuilding its high-performance computing cluster, Sapelo, with new cluster management software. The rebuilt cluster will be called Sapelo2. The new cluster management software should improve performance, usability and security. GACRC staff is handling the transition of users and groups to the rebuilt cluster. At this point, user testing has begun with selected research groups. The changes will not affect any GACRC file systems. For more information about the Sapelo2 computing cluster and the GACRC, please contact Dr. Guy Cormier at [gcormier@uga.edu](mailto:gcormier@uga.edu).

#### 5. Core Campus Infrastructure

- *Execution of the network extension down South Milledge is under way:* Work to establish the UGA network from Riverbend Road down South Milledge Avenue to Whitehall Road has progressed substantially. The pathway for the underground network is approximately 75 percent complete. Network fiber will be installed over the next two months.

Departments with buildings along South Milledge will be responsible for the cost of connecting network fiber to those buildings. The project should be completed by the end of the spring semester. For more information, please contact Jeff Teasley at [jteasley@uga.edu](mailto:jteasley@uga.edu).

- *PAWS-Secure upgrades:* EITS has completed the refresh and upgrade of the PAWS-Secure wireless system at the Miller Learning Center and is currently performing the refresh and upgrade of the wireless system at the Vet School's central campus location. The work is expected to be completed this month. Wireless teams will then shift to the Tate Center as the last area for FY18 to receive a refresh. For more information, please contact Jeff Teasley at [jteasley@uga.edu](mailto:jteasley@uga.edu).

#### 6. Did You Know?

- For students, faculty and staff studying or working abroad, the EITS Help Desk offers the following tips for using ArchPass while traveling. Plan ahead and figure out which devices will work best for you while abroad. If you have a smartphone, the Duo Mobile App will generate passcodes without a wifi connection or cellular service. International phones should be enrolled ahead of time. Students, faculty and staff can also pick up a keychain token to use abroad from the Help Desk before they leave. ArchPass is required for logging into eLC, Athena, the Employee Self-Service site, the vLab and the Remote Access VPN. More information about using ArchPass while abroad can be found on the EITS Help Desk site at <https://confluence.eits.uga.edu/display/HDSH/Traveling+with+ArchPass> . For questions about enrolling additional devices, please contact the EITS Help Desk at 706-542-3106 or [helpdesk@uga.edu](mailto:helpdesk@uga.edu).

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