

## Vice President for Information Technology Status and Activity Report for January 2019

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

### 1. Announcements for Faculty and Staff Meetings

- *OneUSG Connect goes live for UGA Payroll and Human Capital Management:* Over the year-end holidays, teams of UGA and USG employees completed data conversation activities, and the new OneUSG Connect system became live for the University of Georgia. On January 4, approximately 6500 payroll checks were cut for bi-weekly employees, reflecting timesheet records first recorded on the new system the previous two weeks. Efforts across USG and UGA to validate entries for merit raises, the 1/18 bi-weekly payroll and the January month-end payroll continue. Additionally, leave balances for bi-weekly employees have been loaded and confirmed as of this writing. Leave balances for monthly employees shall be available with the month-end January payroll. Employees can access the system by visiting <http://onesource.uga.edu> and selecting OneUSG Connect under the login screen. Issues or questions regarding the new system should be sent to [oneusgsupport@uga.edu](mailto:oneusgsupport@uga.edu) by email.
- *FY19 User verification planning begins:* In preparation for the annual financial state audit for FY19, EITS will conduct a verification of all user accounts for several systems, including the mainframe, Banner systems, IDM systems, PageCenter and UGA Financial Management System. This audit will involve users verifying the need for access they have to each system, and supervisors reviewing and deciding to approve or deny this access for employees under their purview. This is the first year PageCenter and UGA Financial Management will be included in the user verification process. This is the last year users and supervisors will need to verify their access to mainframe systems; user access to the mainframe will be removed on June 30, 2019. In late March, EITS will send a single email with one URL for managers and users to verify access to all systems, rather than separate emails for each system. Users and managers must complete the verification process by April 30. Users who do not respond will have their access to these systems revoked April 30. For more information about the user verification process, please contact Lynn Wilson at [llatimer@uga.edu](mailto:llatimer@uga.edu).
- *FY20 Cost Recovery rates available:* The annual update for the Cost Recovery Services has been made and the FY20 rate table has been published. The updates can be found on the Cost Recovery website, [https://eits.uga.edu/support/cost\\_recovery/](https://eits.uga.edu/support/cost_recovery/). In FY20, the gold network support package rate will not change, providing Units with a centrally managed support model for their departmental networks. The bronze network support package rate will increase to cover increased costs for connections to Internet2. The telephone line rate will increase incrementally for the third of a three-year planned increase to fund additional infrastructure resource investments required to deliver services and manage risk. Campus cable TV rates will increase to cover annual subscription price increases imposed by UGA's service provider. Licensing and support services for Content 7, the University's enterprise document management platform, will be 100 percent centrally funded starting in FY20, so all related cost recovery fees will be discontinued. Adobe license rates will remain unchanged for FY20 as the final year of a three-year commitment under the USG Adobe Enterprise Technology License Agreement. For more information contact Pam Burkhart, [pamburk@uga.edu](mailto:pamburk@uga.edu)

## 2. Support for Teaching and Learning

- *Online Collaboration, Meeting System “Zoom” available enterprise-wide:* On December 14, Zoom, a video communications platform, became available to campus. Zoom features a cloud service for video and audio conferencing, chat and webinars across mobile devices, desktops telephones and room systems. Documentation on recommended settings, best practices and general use is available at [support.zoom.us](http://support.zoom.us). If you are interested in using Zoom, please contact your college or unit’s IT office for access. For general information about Zoom, visit [zoom.uga.edu](http://zoom.uga.edu).
- *New desktop video capture service available in Kaltura:* Kaltura Personal Capture is now available for UGA students, faculty and staff. Kaltura Personal Capture is a desktop recording tool that allows you to record content from your desktop or from a camera with just one click. Users can record content from two camera inputs at once, two screens at once or a camera and a screen. Recorded videos are automatically uploaded to a user’s Kaltura MyMedia folder. The tool is useful for recording presentations, tutorials and more, and can be installed on Windows and Mac computers. UGA students and employees can download Kaltura Personal Capture from [kaltura.uga.edu](http://kaltura.uga.edu) or through eLC. The legacy desktop recording tool, Capture Space, has been disabled. For more information, contact George Matthews at [gmatthew@uga.edu](mailto:gmatthew@uga.edu).

## 3. Support for Student Technology Services

- *New updates to UGA mobile app:* There are several new updates to the UGA Mobile App. SAGE, UGA’s student advising software, has been added to the app’s home screen, making it more accessible to students. A link to access LiveSafe, a personal safety mobile app that allows smartphone users to communicate directly with safety officials, has also been added to the Links section. Additionally, the AskSGA feature in the app has been updated. Students can now attach photos when they are asking or reporting to SGA. The UGA app is free through the App Store or Google Play. For more information, visit [mobileapps.uga.edu](http://mobileapps.uga.edu) or contact Robert Ethier at [rethier@uga.edu](mailto:rethier@uga.edu).

## 4. Support for Data Analysis and Informed Decision-making

- *OneUSG Connect data records being loaded and available in UGA’s data warehouse:* Loading of the first batches of employee information into the UGA data warehouse has completed, and user access provisioning to this data began on January 7th. These efforts continue. Access to the data warehouse is available via <http://datawarehouse.uga.edu>. Data from the warehouse is typically available in “Cubes” embedded in Microsoft Excel sheets, and this can be quite different from previous financial reports from the mainframe. Employees should familiarize themselves with the tools by leveraging the “Training” resources listed on the page. Support and assistance with these tools are available via in-person and online training courses listed at <https://onesource.uga.edu/resources/training/>.

## 5. Support for Researchers

- *GACRC teaching cluster available for spring semester:* A small high-performance computing cluster devoted exclusively to teaching duties is available for use during the

Spring 2019 semester. The cluster, which is supported by the Georgia Advanced Computing Resources Center, was also in use during the fall. Faculty members interested in discussing the capabilities of the teaching cluster and how it might integrate with their coursework should contact Dr. Guy Cormier at [gcormier@uga.edu](mailto:gcormier@uga.edu).

## 6. Information Security and Data Privacy

- *Data Loss Prevention Tools Enabled in Microsoft Office 365.* Tools that automatically prevent the storing (in Microsoft OneDrive) and transmission (via Office 365 email) have been enabled for UGA accounts, providing some controls and enforcement for restricted information (SSNs, HIPPA information, Credit Card information) protocols under University policy. These DLP tools apply to both incoming and outbound email and have been under test since the late 2018 fall semester. In limited cases where either the number of data elements is small or the DLP rules have resulted in a false positive, users can override these controls provided they are using the latest versions of Microsoft Outlook and Windows. For information on information security policies and tools, please visit [https://eits.uga.edu/access\\_and\\_security/infosec/](https://eits.uga.edu/access_and_security/infosec/).

## 7. Technology Tips

- *Verify your info in the new UGAAlert system:* The UGAAlert system has transitioned to a new portal with better options for students, faculty and staff to be notified in case of an emergency. Users are now able to enter two cell numbers to receive voice and text messages, instead of one. This change was made because text messaging is one of the fastest ways to receive UGA Alert notices. In addition, you can now receive alerts to one landline number, for a total of three phone numbers, as well as up to three email addresses. Current UGAAlert information will be transferred to the new portal, but you should verify your information after December 16 to ensure the information is correct. If you are at one of UGA's extended campuses, please use the "Opt-in Lists" tab to make sure you are opted in to the correct campus. All future members of the UGA community will be auto-enrolled into the system with no option of opting out. If you have questions about the change, please contact the Office of Emergency Preparedness at [prepare@uga.edu](mailto:prepare@uga.edu) or 706-542-5845.

*University of Georgia students, faculty, and staff, as well as interested others, may subscribe to this monthly report by sending an email to [listserv@listserv.uga.edu](mailto:listserv@listserv.uga.edu) with the phrase subscribe vpit-news as the body of the message.*