



Tech News December 2019

Top News

Complete cybersecurity, ethics training by Dec. 31: Have you completed your cybersecurity awareness and ethics policy training yet? All University System of Georgia employees must complete these required trainings by December 31. All employees hired before July 1 must complete the ethics policy refresher training. All employees must complete the cybersecurity training. Employees are required to complete ethics training once a year and cybersecurity training twice a year, in April and October. Both trainings are available in the Professional Education Portal. Link: <https://pep.uga.edu/> .

Important Dates

- * **December 6-9: Financial Management System upgrade**
- * **December 6-9: ODS upgrade**
- * **December 6-10: OneUSG Connect System upgrade**
- * **December 31: Cybersecurity and ethics training deadline**
- * **January 25, 2020: Network maintenance**

Upcoming Changes

ODS upgrade set for December 6-9: This month, EITS will upgrade the Operational Data Store (ODS), the repository for student systems data. During the upgrade, December 6-9, current ODS data will be inaccessible. For more information about this upgrade, contact Ilir Hasko (ihasko@uga.edu) .

More apps moving to UGA SSO: In the coming months, the look and feel of login screen for more University of Georgia web applications will change to UGA SSO. In December 2019 and January 2020, the following applications will move to UGA SSO:

- * UGA Elements
- * SAGE
- * Xitrac
- * Zoom
- * The UGA Alert Portal
- * TeamDynamix ticketing system
- * WEPA print kiosks
- * eLearning Commons
- * DegreeWorks
- * OneUSG Connect and other OneSource systems

Learn more about UGA SSO: https://eits.uga.edu/access_and_security/uga_sso/

UGA faculty and instructors: How do you use Blackboard Collaborate? The Center for Teaching & Learning (CTL) and Enterprise Information Technology Services (EITS) looking for your input on instructional technology. Take our survey at https://ugeorgia.ca1.qualtrics.com/jfe/form/SV_e8tgmylWIwMbzvy before December 11.

Upcoming Maintenances

EITS will conduct network maintenance on Saturday, January 25 beginning at 6:00 a.m. During this maintenance, there will be an outage of campus Internet access and campus information systems. This maintenance is necessary to support an expansion and upgrade of the network that will allow EITS to continue to provide ample bandwidth and capacity for the University.

Services affected will include:

- * UGA websites hosted in the Boyd Data Center
- * Information systems hosted by EITS
- * Central Authentication Service (CAS)
- * UGA Single Sign-On (UGA SSO)
- * ArchPass, powered by Duo
- * Virtual Private Network (VPN)
- * Access to UGA-provided information systems, such as Athena, Banner Administrative System, Degree Works, eLearning Commons (eLC), GACRC resources, UGA Financial Management System, UGA Budget Management System, UGAJobs, UGA mart, OneUSG Connect, and OneUSG Connect Benefits.
- * Access to UGAMail off-campus
- * Access to websites hosted by UGA off-campus
- * All systems behind the Central Departmental firewalls

Additional details will be posted on our Systems Status page (<http://status.uga.edu>) and on the EITS Twitter feed (@uga_eits). A similar network maintenance is scheduled for March 7, 2020. Additional communications regarding this maintenance will be shared in early 2020. For more information, please contact Jeff Farese (jeffrey.farese@uga.edu).

OneUSG Connect system upgrade set for December 6-10: The OneUSG Connect site will be unavailable Friday, December 6 at 6:00 p.m. through Tuesday, December 10 at 7:00 a.m. No USG employees will be able to log in and access OneUSG Connect. Employees and approvers will need to enter and approve time and leave requests outside these times. Employees who report hours may need to use a paper timesheet during this outage. Kaba Time Clocks will continue to take punches, and OneUSG Connect Benefits will remain open for benefits enrollment.

OneSource Financial Management system unavailable December 6-9 for upgrade: The UGA Financial Management System will be unavailable during the transition beginning Friday, December 6 at 5:00 p.m. through Monday, December 9 at 7:00 a.m. Employees will need to clear their browser cache after this upgrade.

Learn more about OneSource upgrade:
https://onesource.uga.edu/resources/project_timelines/.

Campus IT Announcements

Update to Windows 10 to get the latest Microsoft features: After January 14, 2020, Windows 7 will be out of support, and devices running Windows 7 will no longer receive new feature updates for Office 365. To continue receiving new features updates to Office 365 ProPlus, Microsoft recommends updating to Windows 10. Microsoft will continue to provide security updates for Office 365 on Windows 7 through January 2023. For more information, contact Ashley Henry (ashenry@uga.edu).

RedHat Linux 8 available: A new version of RedHat Linux is now available for the campus IT community. Red Hat is a server and workstation operating system. With the release of Red Hat Enterprise Linux 8 (RHEL 8) comes new features and improvements as compared to the predecessor – RHEL 7. Red Hat Enterprise Linux 8.0 is based on Fedora 28 and upstream kernel 4.18. This provides users with a secure, stable and consistent foundation across hybrid cloud and Data Center deployments with tools needed to support all levels of workloads. Supported CPU Architectures include AMD and Intel 64-bit architectures. For more information contact Ashley Henry (ashenry@uga.edu).

Reinstall WEPA print drivers and apps in late December: In late December, all WEPA print kiosks on campus will transition to using UGA SSO. After the transition to UGA SSO, all WEPA print drivers on public workstations in computers labs will need to be redeployed. IT staff who have computer labs in their buildings will be responsible for redeploying these print drivers. In addition, any students, faculty or staff with the WEPA app on their personal or work computers should update the WEPA app after the transition to UGA SSO. For more information, contact Tommy Jones (tomjones@uga.edu) .

Tech Tips

Sign up for your electronic W-2: Get your 2020 W-2 online by signing up for electronic delivery through the OneUSG Connect Employee Self-Service site. If you received an electronic W-2 through the legacy self-service site, employee.uga.edu, you will need to sign up again. W-2s will be available on the OneUSG Connect site in January 2020.

Sign up for your electronic W-2:

https://onesource.uga.edu/resources/oneusg_connect_system/

Have you checked out our new Faculty and Staff Technology Guide? All faculty and staff received copies of the 2019-2020 guide in the mail, and the guide is also available online at facultyit.uga.edu. To request extra printed copies, contact Leslie Peters (leslie.peters@uga.edu) .