

Vice President for Information Technology Status and Activity Report for December 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. For Your Awareness

- *Enhanced Data Loss Prevention (DLP) for UGAMail and OneDrive for Business:* Effective December 1, additional DLP policies will be put in place in Office 365 to help prevent accidental disclosure of Sensitive and Restricted Data via UGAMail, and unauthorized storing and sharing of Restricted Data in OneDrive for Business. DLP policies already exist to prevent email disclosure of Social Security Numbers. Additional policies will include controls for other Restricted Data types, including HIPAA ePHI data, credit card data, and bank account information as well as control for Sensitive Student Records. Beginning December 1, if you try to email messages or share files with any of these data types, you may be prevented from doing so, and you may see a notification in your email client or web browser. If you are using Mac Mail or sending from a mobile app, you will receive a notice that the email could not be sent. If you believe you have not violated the DLP policy, you may be able to report errors and to override the DLP policy with a written justification. You can also contact the EITS Help Desk at helpdesk@uga.edu or 706-542-3106. If you need to share sensitive or restricted information, you can use SendFiles, an encrypted file service that allows you to securely share sensitive documents and large files online. For more information about this change, please contact Chris Workman at cworkman@uga.edu.
- *eLC migrating to updated platform, changing to continuous delivery of updates in December:* Beginning Thursday, Dec 27 at 12:01 a.m., eLC will migrate to the latest version of Brightspace by D2L. The migration will begin Thursday and end on Friday, Dec 28 at 11:59 pm. During this time, eLC will be unavailable. This update will provide tool fixes and enhancements but no major changes to the system and no changes to content within eLC. After this migration, any future updates to eLC will be delivered continuously, meaning they will be put in place without downtime for regular maintenance. For more information contact George Matthews at gmatthew@uga.edu
- *New desktop video capture service coming to Kaltura:* Effective January 3, Kaltura Personal Capture will be enabled for UGA students, faculty and staff. Kaltura Personal Capture is a desktop recording tool that allows you to record content from your desktop or from a camera with just one click. Users can record content from two camera inputs at once, two screens at once or a camera and a screen. Recorded videos are automatically uploaded to a user's Kaltura MyMedia folder. The tool is useful for recording presentations, tutorials and more, and can be installed on Windows and Mac computers. After January 3, UGA students and employees will be able to download Kaltura Personal Capture from kaltura.uga.edu or through eLC. The legacy desktop recording tool, Capture Space, will be disabled once Kaltura Personal Capture is live. For more information, contact George Matthews at gmatthew@uga.edu.

2. Support for Researchers

- *Sapelo to Sapelo2 transition and upgrade complete:* After months of preparation and effort, the GACRC's Sapelo cluster's transformation and upgrade to the new Sapelo2 architecture was concluded during the week-long maintenance in late November. As all

existing compute nodes were migrated from Sapelo onto Sapelo2, Sapelo is in effect retired as a computing environment. In the past months many enhancements were brought to the Sapelo2 cluster, including more compute nodes, a new InfiniBand internodal fabric as well as a new high-performance scratch storage environment. Further enhancements to the Sapelo2 cluster are currently being planned through discussions with the GACRC Advisory Committee and will be communicated once taken. For more information about the GACRC, please contact Dr. Guy Cormier at gcormier@uga.edu.

- *GACRC Help Request forms transitioned to TeamDynamix:* The Georgia Advanced Computing Resource Center is now using TeamDynamix to track all its support tickets. This platform will enable GACRC staff to track the support tickets more efficiently. Users are also able to view online the status of their requests. The new service catalog is available at <https://uga.teamdynamix.com/TDClient/Requests/ServiceCatalog?CategoryID=11593>. Distinct request forms are available for general support, software installation and updates, account creation and more. MyID authentication is required to access to these forms. For more information about the GACRC, please contact Dr. Guy Cormier at gcormier@uga.edu.

3. OneSource

- *OneUSG Connect (new HR/Payroll System) launches December 16:* On December 16, 2018, the OneUSG Connect system will launch for UGA. UGA faculty and staff will notice changes to several employee processes, including accessing pay stubs, requesting leave, approving time and more. Faculty and staff are encouraged to review the Faculty and Staff online guide in preparation for December 16 and also print appropriate checklist based on their employee type. This guide includes information to help faculty and staff navigate these changes. The guide is available on the [OneSource website](#).
- *Training Registration Open for the new OneUSG Connect HR/Payroll System:* OneUSG Connect Training Registration is now open and available for the first round of webinar and in-person training courses scheduled for November 2018 – December 2018. Registration for both in-person and online training is available from the [OneSource Training Resources page](#)

4. Recent Accomplishments

- *EITS accepting applications for student internship program:* EITS will begin accepting applications for its spring student internship program later this month. The EITS Student Internship Program is a paid internship that gives current Management Information Systems majors the opportunity to apply MIS concepts to real-world projects and to gain valuable work experience. This internship program is not tied to any kind of class requirement and is solely for the purpose of gaining work experience. EITS piloted the internship program this fall. Fall interns have assisted on a variety of business analysis and project management efforts since August. The application for the spring internship will be available in Handshake this month and interviews will be conducted in mid-January. For more information about the EITS Student Internship Program, please contact Jonathan Hardy at jhardy66@uga.edu.

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