

Vice President for Information Technology Status and Activity Report for October 2017

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. Announcements for Faculty and Staff Meetings

- *Gartner IT research library now available campus-wide:* Gartner, an IT research library, is now available to all UGA students, faculty and staff with a MyID. With Gartner, students, faculty and staff have instant access to the world's foremost repository of expert analysis and opinion on many topics in IT, including insight on current trends, business strategies, information technology careers and more. Gartner can be an excellent tool for enhancing teaching and learning, as well as for professional development. More information on the Gartner, as well as a link to log in to Gartner with your MyID and password, can be found at gartner.uga.edu. A link to Gartner is also available on the MyUGA Portal at my.uga.edu.
- *Updated Technology Guide for UGA Faculty & Staff available:* The 2017-2018 Technology Resources Guide for Faculty and Staff will be mailed to University employees in mid-October. The Technology Resources Guide provides an overview of the IT services, tools and resources available to UGA faculty and staff. The guide features information about instructional technology, research computing, email, IT security, MyID accounts, wireless service, training and more. It also includes information about departmental resources, as many colleges and units provide technical support for their employees. The guide will also be available online at <http://newtocampus.uga.edu>, where users can also find a PDF of the 2017-2018 student guide. Additional copies may be requested by contacting Mohsina Yusuf at mohsinayusuf@uga.edu.
- *Mainframe decommission website available:* The University of Georgia has been using its mainframe as a centralized computer processing hub for systems across the University for decades. Mainframe-based technology is outdated and the resources for supporting it have become scarce. With the upcoming implementation of PeopleSoft and Hyperion, as part of the OneSource Project, most of the functionality provided by UGA's mainframe will no longer be needed. The mainframe will be decommissioned on June 30, 2020. The effort to decommission UGA's mainframe will require engagement from all colleges and units, as many may have various integrations with the mainframe. Information about these efforts and resources for colleges and units involved will be posted on the EITS site at https://eits.uga.edu/access_and_security/mainframe_decom/. For more information about the mainframe decommission, please contact Stacy Boyles at stacy.boyles@uga.edu.

2. Support for Student Technology Services

- *Housing Wireless Project Update:* Myers Hall began wireless upgrades last month and is expected to be complete in early October, with Mary Lyndon Hall and Building 1516 wireless upgrades to follow shortly after. The following residence halls have been completed: Soule, Busbee, Vandiver, Reed, Rooker, Rutherford and McWhorter. In addition, there were more than 1,000 port activation requests during Housing move-in at the beginning of the school year, with a steady and smooth flow of port activation requests. For more information about the housing wireless project, please contact David Stewart at stewart@uga.edu.

- *vLab Server Upgrade:* UGA's virtual computer lab, vLab, is upgrading to a new version of XenServer. There is no expected outage, as it is a purely backend infrastructure change. This beneficial upgrade will enable EITS to maintain vLab and will assist with future patching cycles. The upgrade is scheduled for the weekend of UGA's Fall Break, October 27-28. For more information about vLab upgrades, please contact Ashley Henry at ashenry@uga.edu.

3. OneSource Project

- *Departmental Meetings in October:* Departmental Meetings with each school/college/unit are scheduled in October. The purpose of the departmental meeting is to engage key business/finance, human resources and IT leaders in a discussion about preparing and readying school/colleges/units for the transition to PeopleSoft. For more information, visit onesource.uga.edu.
- *Monthly Status Calls Beginning:* Monthly Status Call began in September and are a time for discussion between the OneSource Project team and the financial, HR and technical leadership for each school/college/unit. Topics are focused on what you can expect in the coming months and will include upcoming events, due dates for deliverables, readiness tips and suggestions, business process updates, and project Q&A. For more information, visit onesource.uga.edu.
- *Demo Days Highlights:* Demo Days provided an opportunity for the UGA community to preview portions of the PeopleSoft Finance and Human Resources, and Hyperion (budget planning) systems, as well as ask questions and provide feedback. Videos of the Demo Day presentations are now available on the OneSource website. For more information and access to the videos, visit onesource.uga.edu.

4. Support for Academic and Administrative Computing

- *New look and feel coming to eLC in December 2017:* eLearning Commons, UGA's online learning management system, will soon transition to Daylight, a new look and feel available in newer versions of the Brightspace by D2L software. Daylight includes responsive design, meaning eLC will be easier to access on mobile devices. The transition to Daylight will not affect any content in eLC. Daylight will be turned on in eLC on December 19, 2017. Details about Daylight are available on the Center for Teaching and Learning's website, ctl.uga.edu. For more information about eLC and Daylight, contact Dr. Sherry Clouser, Assistant Director of Learning Technologies, Center for Teaching and Learning, at sac@uga.edu.
- *Banner 9 Plans Being Developed:* Planning is underway for an upgrade to the University of Georgia's student information system. Banner 9, formerly called Banner XE, will be multi-year project with specific modules being designed, developed and released to the University community in 2018-2019. The modules are: Student Advisement, Faculty Grade, INB Forms, Financial Aid/AR, and Registration. There are no functional changes to Banner for this upgrade. The graphic design will change for Athena, which may require learning the new location for some functions. For more information about the Banner 9 upgrade plans, please contact Karen Chastonay at karenemc@uga.edu.

- *Affiliate MyID clean-up process set for December:* To help prevent unauthorized access to the campus network and other UGA IT services, EITS will delete the MyID accounts of inactive UGA affiliates in December. Affiliates are account holders with MyIDs who are not faculty, staff or students; they include contractors, faculty and staff dependents, campus ministers and others. This clean-up will disable the MyID accounts and remove the UGAMail mailboxes for affiliates no longer at UGA. The clean-up will also remove MyID accounts with expired affiliations. About 3,000 accounts will be included in this clean-up and will be deleted December 19. Affiliates who need to keep their MyID accounts must have a sponsor complete the MyID Re-Enable Request form at <https://uga.teamdynamix.com/TDClient/Requests/ServiceDet?ID=15673>. For more information about the affiliate clean-up process, please contact Kristi Wall at kristi.wall@uga.edu.

5. Support for Research

- *GACRC to Decommission z-cluster:* The Georgia Advanced Computing Resource Center (GACRC) will decommission its oldest high-performance computing cluster, z-cluster, in November. The z-cluster is nine years old and needs to be replaced. No new jobs are being accepted on the z-cluster, and user access to the z-cluster will be removed November 3. Users who utilize the z-cluster for research purposes are encouraged to migrate their data to the GACRC's other computer cluster, Sapelo. Fall semester courses being taught with GACRC resources are not affected by these deadlines. For assistance in data and account migration, users are encouraged to contact the GACRC staff by submitting a ticket to the GACRC Help Desk at <http://help.gacrc.uga.edu>. The GACRC will also host training sessions in October for researchers who need assistance with the transition from z-cluster to Sapelo. More information about these sessions, as well as a migration guide, are available on the GACRC's website, gacrc.uga.edu. For more information about the GACRC, please contact Dr. Guy Cormier at gcormier@uga.edu.

6. Did You Know?

- *Outlook 2007 to be Decommissioned:* Students, faculty and staff using Outlook 2007 will no longer be able to access their email through desktop client beginning October 31, 2017. This is a change implemented by Microsoft to keep up with modern email protocols. To continue email connectivity, Outlook 2007 users should update to a newer version of Outlook or use Outlook on the web. Users running Outlook 2016, Outlook 2013, and Outlook 2010 are also encouraged to have the latest cumulative update installed to maintain email connectivity. For more information about Outlook and Office 365, contact Lewis Noles at lewis.noles@uga.edu.

University of Georgia students, faculty, and staff, as well as interested others, may subscribe to this monthly report by sending an email to listserv@listserv.uga.edu with the phrase subscribe upit-news as the body of the message.