

## Vice President for Information Technology Status and Activity Report for January 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

### 1. Announcements for Faculty and Staff Meetings

- *Expansion of the ArchPass two-step login for eLC, Athena, and Employee Self-Service site Access:* Compromised computer passwords obtained through phishing or other fraudulent means pose significant risks for UGA. To reduce these risks, the University will begin requiring ArchPass two-step login for accessing all UGA technology platforms. Mandatory ArchPass-based logins for eLC, Athena, and the Employee Self-Service site will be required later this semester. Further communications regarding this rollout will be forthcoming. If you have not signed up for ArchPass visit [archpass.uga.edu](http://archpass.uga.edu) and enroll today.
- *Mainframe Decommission Update:* In the fall, the Mainframe Decommission and OneSource project teams worked with major units on campus to confirm departmental systems that would be impacted by these projects. Signed confirmations were received from all major units, stating plans and timelines for their systems. A master list of departmental systems is available on the EITS Mainframe Decommission site: [https://eits.uga.edu/access\\_and\\_security/mainframe\\_decom/](https://eits.uga.edu/access_and_security/mainframe_decom/). This month, the Mainframe Decommission and OneSource project teams will be reaching out to OneSource Project Coordinators, asking them to work with business, human resources, and IT contacts in their areas to provide a status update on progress toward carrying out their departmental system plans. A Qualtrics survey will be distributed January 8 with a requested completion date of January 26. For more information, please contact Stacy Boyles at [stacy.boyles@uga.edu](mailto:stacy.boyles@uga.edu).
- *FY18 User verification planning begins:* In preparation for the annual financial state audit for FY18, EITS will conduct a verification of all user accounts on the mainframe, Banner and IDM systems. This audit will involve users verifying the need for access they have to each system, and supervisors reviewing and deciding to approve or deny this access for employees under their purview. This year, EITS will conduct the verification earlier, to avoid conflicting communications related to the OneSource Project and the Mainframe Decommission. In late February, EITS will send a single email with one URL for managers and users to verify access to all three systems, rather than separate emails for each system. Users and managers must complete the verification process by March 30. Users who do not respond will have their access to these systems revoked April 2. For more information about the user verification process, please contact Lynn Wilson at [llatimer@uga.edu](mailto:llatimer@uga.edu).

### 2. Support for Student Technology Services

- *Athens Transit Mobile App Changes:* Athens Transit is switching vendors for its bus tracker feed this month. Current buses will be converted to the new vendor and 12 new buses will be added. During the transition, the UGA Mobile App will run feeds from both the old and the new vendor in the tracker, and no downtime is expected. For more information, please contact Robert Ethier at [rethier@uga.edu](mailto:rethier@uga.edu).
- *Digital Media Lab Refresh:* The Digital Media Lab located at the Miller Learning Center (MLC) is being refreshed. Some sound booth accessories have already been updated. The

computer refresh is scheduled during Spring Break, from March 12 to March 16, 2018. Some of the changes will include: Pro tool updates; new Mac Pros, iMacs, and new audio interfaces. This refresh will also include the 30 Macs located on the west wing of the third floor of the MLC. For more information, please contact Tommy Jones at [tomjones@uga.edu](mailto:tomjones@uga.edu).

### 3. OneSource Project

- *Kaba Time Clocks and Time Collection Devices:* The OneSource Project team hosted workshops with the community in November to discuss considerations and procedures for ordering Kaba Time Clocks. Ordering information and a survey were distributed to OneSource Project Coordinators on December 15, 2017. The deadline to complete the order survey is March 1, 2018. For more information, please contact the OneSource Project team at [onesource@uga.edu](mailto:onesource@uga.edu).
- *Readiness Survey available January 23:* To assess the community's understanding of the OneSource project and to receive feedback, an initial readiness survey was completed in spring 2017. Another readiness survey will be distributed an expanded user group this month. The goal of the survey is to engage with individuals in all units, disciplines and functions across the University to assess awareness and readiness. This survey will be distributed to OneSource Project Coordinators, the OneSource Listserv, and end-users of those systems that will change as of July 1, 2018. The survey will run from January 23 to February 9, 2018. For more information, please contact the OneSource Project team at [onesource@uga.edu](mailto:onesource@uga.edu).
- *UGA Budget Management Systems Go-Live:* The UGA Budget Management System (Hyperion) went live January 2, 2018. The new functionality included the ability for school, college, and unit business officers to access FY17 and FY18 financial data, and see how the new unit chart of accounts is applied. Chief Business Officer training will be conducted in January, and end-user training will be held in February. For more information, please contact the OneSource Project Team at [onesource@uga.edu](mailto:onesource@uga.edu).
- *FY18 Year End Planning & System Lock-Out Dates:* In preparation for the University of Georgia's business transformation through the OneSource project, the FY18 Year End Planning letter was published early to assist with planning for the remaining months of the Fiscal Year 2018. Please note that due to conversion and transition to the new financial system near fiscal year-end, the deadlines must be strictly adhered to. Please plan accordingly. Details on FY18 Year End dates are available in the [FY18 Year-End Letter](#). OneSource also published system lock-out dates in preparation for the July 1, 2018 Go-Live. Information on system lock-out dates is available online on the [OneSource-Systems Changes Resource Page](#). For more information, please contact the OneSource Project Team at [onesource@uga.edu](mailto:onesource@uga.edu).

### 4. Support for Academic and Administrative Computing

- *Microsoft Teams Coming to Office 365:* Microsoft Teams is coming to Office 365 the week of January 22. Any University department, unit or recognized student organization can request a team by contacting the EITS Help Desk at [helpdesk@uga.edu](mailto:helpdesk@uga.edu). When a Team is created, an Office 365 group, SharePoint online site, and an Exchange Online group will be created. Team can also be created from existing Office 365 groups, which will allow group members and content to be imported to Teams. Features of Teams include a chat service, allowing for quick, real-time conversations to take place, and easy access to files in OneDrive. Teams also provides a meeting experience built on cloud-based infrastructure. For more information on Teams, please contact Lewis Noles at [lewis.noles@uga.edu](mailto:lewis.noles@uga.edu).
- *Pinnacle Hosted Solution Changes:* EITS is migrating from an on-premise solution to the Calero cloud-hosted solution for Pinnacle. This migration includes an upgrade of versions. The user interface in the new version is slightly different, but no major changes for customer-facing aspects. As part of the migration, CAS will be added to the application. The cloud setup is expected to be completed this month. EITS will be collaborating with OneSource in February to test integration with PeopleSoft for billing. The only direct users of Pinnacle are Departmental Telephone Representatives and Departmental Billing Representatives, who currently access the system for reports. For more information about this change, please contact Jonathan Hardy at [jhardy66@uga.edu](mailto:jhardy66@uga.edu).
- *Account Standards Refresher Training Class to be Offered:* The University System of Georgia (USG) released standards regarding user account management for information systems containing restricted or sensitive data in 2013. These standards were made effective July 1, 2013. A refresher training on these standards will be conducted on Monday, January 29, from 3:00-4:00 p.m., at the Georgia Center, room K/L. Data stewards, their designees, or individuals who are responsible for provisioning and removing employee account access to IT systems are encouraged to attend this training. If you have questions regarding the Account Standards Training, please contact Shannon Marable at [shannon.marable@uga.edu](mailto:shannon.marable@uga.edu).
- *Plans for Banner upgrade under way:* Work is under way for an upgrade to the University of Georgia's student information system. Banner 9, formerly called Banner XE, will be multi-year project with specific modules being designed, developed and released to the University community in 2018-2019. The INB forms for all core system users will be updated. The focus of the upgrade will be an updated system for issuing of Financial Aid and Student Accounts information for students. There are no functional changes to Banner for this upgrade. The graphic design will change for Athena, which may require learning the new location for some functions. For more information about Banner 9 upgrade plans, please contact Karen Chastonay at [karenemc@uga.edu](mailto:karenemc@uga.edu).
- *FY19 Cost Recovery rates now available:* The FY19 Cost Recovery services rates are now available for FY19 budget preparation. In FY19, the gold network support package rate will not change. The silver network support package is no longer offered. The bronze network support package rate will increase to cover increased costs for connections to Internet2. The telephone line rate will increase for the second of a three-year planned increase to fund additional infrastructure resource investments required to deliver services and manage risk. Campus cable TV rates will remain the same for FY19. The annual direct cost to rent a WEPA print kiosk by departments and units at the University, as well as the one-time kiosk branding fee, have both been eliminated with the new contract. Adobe license rates will remain unchanged for FY19 as the second year of a three-year commitment

under the USG Adobe Enterprise Technology License Agreement (ETLA). For more information, contact Pam Burkhart at [pamburk@uga.edu](mailto:pamburk@uga.edu).

5. Support for Research

- *GACRC rebuilding Sapelo cluster:* The Georgia Advanced Computing Resource Center (GACRC) is in the process of rebuilding its high-performance computing cluster, Sapelo, with new cluster management software. The rebuilt cluster will be called Sapelo2. The new cluster management software should improve performance, usability and security. GACRC staff is handling the transition of users and groups to the rebuilt cluster. The changes will not affect any GACRC file systems. For more information about the Sapelo2 computing cluster and the GACRC, please contact Dr. Guy Cormier at [gcormier@uga.edu](mailto:gcormier@uga.edu).

6. Core Campus Infrastructure

- *Planning under way for network extension on South Milledge:* EITS is in the planning phase of a project to establish UGA network connectivity to along South Milledge Avenue to Whitehall Road. The network fiber will run underground and will be available to connect university buildings along the way. Departments with buildings along South Milledge will be responsible for the cost of connecting network fiber to those buildings. The project should be completed by the end of the spring semester. For more information please contact Jeff Teasley at [jteasley@uga.edu](mailto:jteasley@uga.edu).

7. Did You Know?

- eLearning Commons is now easier to access on your mobile device. UGA's online learning management system has transitioned to Daylight, a new look and feel available in newer versions of the Brightspace by D2L software. Daylight includes responsive design, meaning eLC is now easier to access on a smartphone or tablet. The transition to Daylight did not affect any content in eLC. Information on using Daylight is available on eLC's new help site, <https://help.elc.uga.edu>. For more information about eLC and Daylight, contact Dr. Sherry Clouser, Assistant Director of Learning Technologies, Center for Teaching and Learning, at [sac@uga.edu](mailto:sac@uga.edu).

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