



Enterprise Information Technology Services

UNIVERSITY OF GEORGIA

TECH NEWS FOR APRIL 2024

Top News

Spring cybersecurity training due April 30: State of Georgia employees, including all UGA employees and student workers, must complete spring cybersecurity awareness training by April 30. This required training takes place twice a year in April and October per USG policy and a directive by the executive order of Governor Brian Kemp. This professionally developed course is conducted online through KnowBe4 and provides actionable and effective training on good cybersecurity practices. To complete the training, log in to the [KnowBe4 Portal](#) with your MyID and password. Once you log into the KnowBe4 portal, you will be taken to UGA's training page. Click on the training to start. If no training appears, go to the dropdown menu under your name in the upper right corner of the screen. Click on the 'My Training' option to view your available training. Through April, you may receive several reminders about completing the training to your UGAMail. These automated reminders will come from Ben Myers at bmyers@uga.edu and will have the subject line: USG Mandatory Cybersecurity Awareness Training Due April 30, 2024. This course will not be available after the April 30 deadline. Faculty, staff, and student employees who have questions about the training should contact the EITS Help Desk at 706-542-3106 or e-mail at helpdesk@uga.edu.

Upcoming Dates

April 12: DNL audit deadline

April 30: Cybersecurity training due for employees

May 2: User access verification deadline

May 14: Web standard hosting decommission deadline

Teams Phone coming soon for campus units: This spring, EITS will introduce Teams Phone, a cloud-based next-generation phone system provided by Microsoft. Teams Phone allows UGA employees to communicate and collaborate anytime, anywhere, on any device. Teams Phone integrates seamlessly with the Microsoft Teams application on your laptop, tablet, or mobile device, so all your calls, chats, calendar invites and meetings can be accessed in one place. Over the coming months, EITS Telephone Services will work with interested campus units and departments to transition their telephone numbers to Teams Phone. For more information, contact Jeff Teasley at jteasley@uga.edu.

IT Services In Action

GACRC replaces Lustre storage appliance to improve data-intensive and AI computational workflows: The Georgia Advanced Computing Resource Center recently replaced an aging Lustre storage appliance, purchased in early 2018, that was used as a scratch filesystem on the Sapelo2 research cluster. The replacement storage was funded by a \$1.5M investment by the Office of the Provost, to support the Presidential Hiring Initiative in AI and Data Science. The new storage appliance hosts two storage tiers linked through data moving servers, a 1.8 PetaBytes tier (usable) of flash memory and an 8.0 PetaBytes tier (usable) of spinning hard drives. This hybrid configuration will significantly improve the performance of data-intensive and AI computational workflows which have recently been impacted by the legacy storage. For more information, contact Dr. Guy Cormier at gcormier@uga.edu.

GACRC offers office hours: The GACRC is offering open in-person office hours at several convenient locations on campus to assist users with using GACRC's resources. GACRC staff will be available to help with questions related to users' data management, computational workflows, job troubleshooting and optimization, etc. Specific locations and a schedule will be posted monthly at [GACRC's wiki](#). These drop-in office hours are open to all and are intended to complement GACRC's regular consultation services. For more information, contact Dr. Guy Cormier at gcormier@uga.edu.

Copilot, an AI-powered chatbot, available to campus: UGA students, faculty, and staff have access to the online version of Copilot, an AI-powered chatbot provided by Microsoft. Copilot is a conversational chat interface with several capabilities, including search and information retrieval, text generation, image creation and code writing. To access Copilot, visit <https://copilot.microsoft.com/> and log in with your UGA email address (myid@uga.edu) and password. For more information, visit our [Knowledge Base](#) or contact Justin Sackett at justin.sackett@uga.edu.

Changes and Maintenances

Prepare for fall network maintenance: EITS plans to conduct a network maintenance on Sunday, September 29, 2024. Network maintenances are necessary to continue to support the network, allowing EITS to provide ample bandwidth and Internet capacity to the University in the future. We typically conduct large network maintenances twice a year, during which campus Internet and campus information systems are usually inaccessible. For questions, contact Rayid Tartir at rayid@uga.edu.

Annual SSO application review beginning soon: This month, EITS will initiate its annual process to review information for SSO application integrations. As part of this process, application owners for SSO-enabled applications will receive emails asking a series of questions regarding the status and use of the integration. This review will help make sure EITS teams have the correct technical contacts and allow us to gather additional information about how each integration is utilized, as well as to determine when an integration is no longer needed. Each application owner should receive an email after their integration has been in place for a year or more. For questions, contact Kristi Wall at kristi.wall@uga.edu.

Web standard hosting decommission deadline set for May 14: Web Standard Hosting, the free webhosting service for UGA-affiliated departments and student organizations was sunset in 2023 and will be decommissioned in 2024. Accounts that were unresponsive during this process and have been inactive for 2 or more years were deactivated on December 1, 2023. Over the coming months, the Systems Engineering team will continue to work with users who still use Web Standard Hosting as their primary web hosting service to move to a new service before the end of the semester. All users must be off Web Standard Hosting by May 14. For more information, contact Ashley Henry at ashenry@uga.edu.

Automated student MyID clean-up process under way: EITS has automated the clean-up process for student MyIDs. This automated process runs once a semester; students who left the university or graduated more than a year ago will have their MyIDs and UGAMail addresses flagged for disablement and deletion. Alumni and former students who have their accounts flagged will receive two automated emails to their UGAMail address, alerting them that their account will be disabled and deleted soon. Account holders who are currently employed by UGA or are attending UGA for another degree program will not have their accounts removed. The automated clean-up kicked off in February, with notices to affected users; accounts will be disabled in early April. For questions, contact Kristi Wall at kristi.wall@uga.edu.

FY24 user access verification under way: In preparation for the financial state audit for FY24, EITS is conducting a verification of all user accounts for several systems. Verification began March 27 and includes Banner systems, the UGA Financial Management System, the UGA Budget Management System, OneUSG Connect and UGAJobs. On March 27, users with certain levels of access to these systems received emails, asking them to verify their access. Supervisors will also need to review and decide to approve or deny access for employees under their purview. Several reminders will be sent to users this month about the process. All verification processes will be conducted in TeamDynamix and must be completed by May 2. Those who do not complete the process by May 2 will have their access revoked. For more information about the user verification process, please contact Stacy Boyles at stacy.boyles@uga.edu.

Campus IT

Review, update your DNLs by April 12: To ensure every school, college and unit has designated contacts for network and security incidents, EITS conducts an annual audit of Departmental Network Liaisons (DNLs). DNLs are IT professionals within a school, college, or unit who serve as the primary contact with EITS for network and cybersecurity related issues. Vice presidents, deans, department heads, and IT directors will receive a memo in March asking them to review the assigned DNLs for their department and make any necessary changes by completing the Departmental Network Liaisons (DNL) form at itsupport.uga.edu. Confirmation that DNL lists are accurate with no changes can be sent to infosec@uga.edu. Departments will have until April 12 to complete the audit in compliance with the University System of Georgia policies. EITS will conduct an online training session for all DNLs on Friday, April 19 from 2 p.m. to 4 p.m. For more information, please contact Ben Myers at bmyers@uga.edu.

More Technology News

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